



FAIRCHILD
MEDICAL CENTER



2025 CHNA IMPLEMENTATION STRATEGIES



INTRODUCTION

DEAR COMMUNITY:

As the President and Chief Executive Officer at Fairchild Medical Center, I would like to share our focus and work to assure that our communities have local access to healthcare services especially when the rural healthcare industry faces many challenges at the federal, state and local levels. Our organization will be there for you when you need us most.

Our team is excited about our hospital expansion project that will include a new emergency department. This new department will increase access and improve your patient experience. Additionally, the project also provides space for new clinical services. It also provides new space for a surgical services expansion and for a rural health clinic expansion. The expansion project improves local access to care for many years to come for our communities.

Under the Patient Protection and Affordable Care Act (PPACA), tax- exempt hospitals are required to conduct a Community Health Needs Assessment (CHNA) and Plan every three years with input from our community, public health experts and key stakeholders. The hospital collaborated with community partners to complete the 2025 CHNA.

These pages outline the strategies that our organization will pursue to address the priority health issues identified in the 2025 CHNA. Over the next three years, Fairchild will, in collaboration with community partners, work to assure that you have access to services when you need them right here in North Siskiyou County. Thank you for allowing us to serve and provide for your healthcare needs.

Respectfully,

Jonathon Andrus
President and Chief Executive Officer
Fairchild Medical Center

WELCOME PRIORITIES

Fairchild Medical Center (FMC) is committed to improving the health and well-being of our Siskiyou County communities by addressing the most pressing health challenges identified in the 2025 Siskiyou County Community Health Needs Assessment (CHNA). These strategies are aligned with FMC's annual Strategic Plan and represent a comprehensive, actionable roadmap to improve the health of our communities and ultimately, to assure local access to health care. The priority issues identified in the CHNA are listed below. An outline of FMC strategies to address each priority issue is provided.

2025 Siskiyou Community Health Needs Assessment Priorities

- Priority 1: Unmet vital conditions, including transportation, education, food and economic stability.
- Priority 2: Low-income and supportive humane housing.
- Priority 3: Access to health care, including specialty care and dental care.
- Priority 4: Access to behavioral health, including substance use disorder (SUD) treatment and navigation of services.
- Priority 5: Violence prevention.

PRIORITY 1

Unmet Vital Conditions, including Transportation, Education, Food and Economic Stability

FMC will collaborate with community partners to assure that our patients have assistance with unmet vital conditions and services (Transportation, Food, Economic Stability).

- **Social Services**
 - Social Drivers of Health (SDoH). The Social Services Department at FMC, including Discharge Planners and a Social Worker, reviews and addresses SDoH when a patient is discharged from the hospital.
- **Enhanced Care Management (ECM)**
 - An FMC Clinic Case Coordinator reviews and addresses food security, housing, and transportation for patients who are considered frequent utilizers of avoidable emergency services.
- **Senior Life Solutions (SLS)**
 - This new service will provide outpatient behavioral health services to seniors in our community and includes individual and group psychotherapy, meals, and transportation for patients ages 65 and older.
- **Visiting Nurse Services**
 - This clinic service will continue to provide extended skilled nursing services to patients who are homebound, minimizing transportation barriers.
- **Health Equity Taskforce (HET)**
 - This FMC taskforce will continue to focus on identifying patient health disparities and address Social Drivers of Health with actionable system-wide priorities.
- **Transportation Services**
 - The FMC team will continue to provide transportation services through the FMC Auxiliary Transportation Service and will also promote Partnership HealthPlan of California's (PHP) transportation services for essential, non-emergency appointments.
- **Justice Involved Care**
 - This joint FMC, County and Partnership Health Plan effort will continue to serve recent inmates. FMC will serve as the designated provider for Siskiyou County Jail Reentry patients, integrating care across primary, behavioral, dental, and substance use treatment.

PRIORITY 2

Low-Income and Supportive Humane Housing

FMC will collaborate, support, and connect patients with community partners that help patients with unmet housing needs.

- **Enhanced Care Management (ECM) Program**
 - This FMC program will assist vulnerable patients and families via direct support and collaboration with community partners to help with housing navigation.
- **Community Outreach**
 - Our FMC team will support patients who need housing through collaboration with community partners. Our team will work to assure that those being relocated to new housing have access to primary medical care.

PRIORITY 3

Access to Health Care, Including Specialty Care and Dental Care

FMC will actively seek to understand and prioritize community needs related to local access to care.

- **Hospital Expansion Project**
 - FMC will construct new space that will allow for expansion of emergency services, laboratory services, new clinical services, surgical services, and clinic services.
- **Elevate Primary Care**
 - FMC clinic will expand services related to disease prevention, chronic disease management, prenatal and post-partum care. FMC aims to expand access to telehealth services and remote patient monitoring. FMC will expand a hospital-based outpatient behavioral health program designed to support older adults. Our team will maintain access to dental services for vulnerable children and adults. Our team will implement and develop a program to reach isolated areas throughout North County with mobile primary care clinic.
- **Provider Retention and Recruitment**
 - Our team will continue efforts to retain current providers and to recruit new providers. Efforts to retain providers shall include a formal retention program including key areas such as onboarding, wellbeing, leadership development, and recognition.
- **Healthcare Workforce Development**
 - Our team will remain engaged with recruitment and retention efforts for all hospital staff across clinical and non-clinical departments.

PRIORITY 4

Access to Behavioral Health (BH) Including Substance Use Disorder Treatment (SUD) and Navigation of Services

FMC will improve understanding of community needs related to behavioral health and to expand access to behavioral health and recovery services.

- **Behavioral Health Integration**
 - The FMC clinic will work to recruit and retain Outpatient Behavioral Health providers and make specialty-trained providers available at both Yreka and SVRHC clinics.
- **Senior Life Solutions (SLS)**
 - The FMC clinic team will expand the outpatient behavioral health program designed to support older adults who are experiencing emotional, psychological, or social challenges often associated with aging. Expand behavioral health services directly to residents in assisted living facilities. This includes routine medical care, mental health support, and care coordination for residents with complex needs.
- **Addiction Medicine Support**
 - The FMC clinic team will expand access for patients with complex substance use and behavioral health needs.

PRIORITY 5

Violence Prevention

Fairchild is committed to being actively engaged with the community to prevent violence and ensure safety. FMC takes a proactive stance to safeguard patients, staff, and the community. Our team will continue to collaborate with other community partners to help patients access services.

Fairchild's Workplace Violence Prevention

FMC takes a proactive stance to safeguard patients, staff, and the community at our facilities.

- **Workplace Assaultive Behavior Management Training**
 - FMC will offer new and ongoing recertification courses to all employees and providers.
- **24/7 Security Guard Support**
 - Fairchild will provide onsite guards and facility safety protocols to protect patients and staff.
- **Caregiver Wellbeing and Support**
 - FMC offers ongoing staff support through the BH Clinic and Employee Assistance Program (EAP), including access to mental health crisis services and community trauma counseling.
- **Critical Incident Stress Management (CISM) Debriefing**
 - FMC offers structured debriefing sessions following specific incidents, led by staff certified in CISM through the International Critical Incident Stress Foundation, Inc. Additional staff certifications are planned to expand this support program in the coming years.
- **Community Emergency Drills**
 - Our team will conduct drills to identify critical risks and strengthen coordinated response, ensuring FMC and local agencies are prepared to serve effectively during emergencies.

