

## Public Notice

Fairchild Medical Center is a Joint Commission accredited hospital and, as such agrees to undergo an unannounced accreditation survey by the Joint Commission at any time.

Fairchild Medical Center is dedicated to patient satisfaction, and we want to hear from you if you have questions or concerns about the care received. If you have concerns about the patient care provided please contact:

Patient Safety/ Risk Manager  
444 Bruce Street  
Yreka, CA 96097  
(530) 841-6327

If your concern cannot be resolved through the hospital process, then you have the right to contact either of the agencies listed below:

### The Joint Commission

**Mail:**

Office of Quality Monitoring  
The Joint Commission  
One Renaissance Boulevard  
Oakbrook Terrace, IL 60181

**Phone:**

(800) 994-6610

If you have questions about how to file your complaint, you may contact the Joint Commission at this toll free U.S. telephone number, 8:30 to 5 p.m., Central Time, weekdays.

**E-Mail:**

[complaint@jointcommission.org](mailto:complaint@jointcommission.org)

**Fax:**

Office of Quality Monitoring  
(630) 792-5636

### California Department of Public Health

**Mail:**

California Department of Public Health  
Chico District Office  
126 Mission Ranch Blvd.  
Chico, CA 95926

**Phone:**

(800) 554-0350